## **Efficient Networks Business Class**

# 5935

Business Gateway
User Reference Guide



Part No. 107-5935-000



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### **CHAPTER 1**

**Chapter 1: Installation** 

### INSTALLATION

### Introduction

This User Reference Guide covers basic installation and setup of the 5935 Business Class Router.

### **Installation Requirements**

#### **Package Contents**

Your package should contain the items listed below. If you determine anything to be damaged or missing, please contact the dealer from whom the equipment was purchased.

- One Efficient Networks 5935 Business Gateway
- One Efficient Networks Documentation CD-ROM
- One AC power supply module and cord
- One Ethernet cable, RJ-45
- One DSL cable, RJ-11, purple label
- One RJ-45 to DB-9 serial port adapter (console)
- Customer Release Notes
- 5935 Business Gateway Quick Start Guide
- Safety and Certification document

#### **PC Requirements**

- CD-ROM Drive
- Ethernet network interface card
- TCP/IP network protocol installed
- Web browser
- Terminal emulation software if you want to configure your router via your computer's serial port before placing it into service on a network.

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#### **Network Service Provider Requirements**

Your Network Service Provider will have sent you information to configure your 5935 for your DSL connection. Depending upon the type of service that you ordered, you should have received at least some of the items from the following list:

- DNS address
- One or more LAN IP addresses and a subnet mask
- Protocol to use, from one of the following:
  - PPP (Point-to-Point Protocol), with a user name and password
  - PPPoE (PPP over Ethernet)
  - RFC 1483 (SNAP Encapsulation)
  - RFC 1483 MER (MAC Encapsulated Routing, requiring a WAN gateway address)
  - VCI (PVC) numbers
- Network options:
  - Bridging
  - IP Routing (requires a WAN IP address and subnet mask)

### **Connecting Your Router**

- Step 1 Place your router in a location where it will be well ventilated. Do not stack it with other devices or place it on carpet.
- Step 2 Connect your PC directly to any of the router's Ethernet ports using the RJ-45 cable provided. You may also connect additional Ethernet devices to the router's Ethernet ports.
- **Step 3** Connect your router to the DSL jack using the RJ-11 cable (purple label).
- Step 4 Connect the router to an AC power supply using the power supply module and locking power cord.

#### Task Complete



#### **CAUTION:**

To reduce the risk of fire, use only 26 AWG gauge telecommunication cord to connect your DSL port on your router to a DSL telephone jack.

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### **Configuring Your Computer**

Your computer must be configured to use the TCP/IP protocol suite over the Internet, and to accept Dynamic Host Configuration Protocol address assignments from your router. Although the information and settings required to make such configurations is standard, differences exist amongst the various computer operating systems in how these configurations are presented and established. This chapter presents the TCP/IP and DHCP configuration screens in the most popular operating systems, to guide the reader through the configuration process for each operating system.

**Chapter 1: Installation** 

You can skip directly to the instructions for your computer operating system from the following list:

#### Microsoft Windows

- Windows 98, see page 1-4
- Windows NT 4, see page 1-6
- Windows 2000, see page 1-8
- Windows ME, see page 1-11
- Windows XP, see page 1-13

#### Apple Macintosh

- Mac OS 9.x, see page 1-15
- Mac OS X, see page 1-17
- Linux OS, see page 1-19

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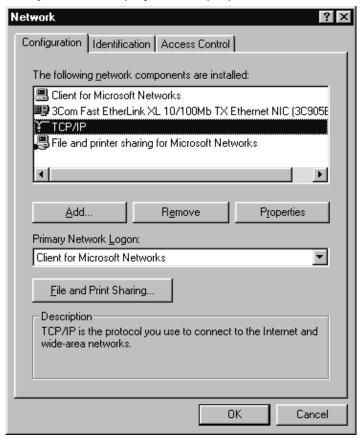
#### **Microsoft Windows**

#### Windows 98

**Step 1** On your desktop, right click on the **Network Neighborhood** icon.



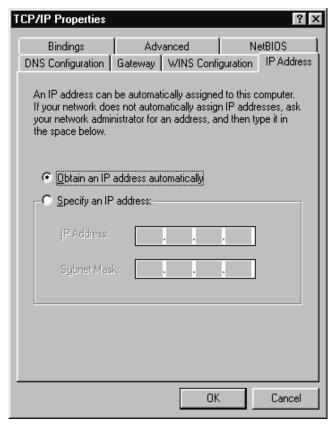
- **Step 2** The *Network* dialog should appear. Under the Configuration tab, from the network components installed, select **TCP/IP**.
- **Step 3** Click **Properties** to display TCP/IP properties.



- **Step 4** In the *TCP/IP Properties* dialog, select the **IP Address** tab.
- Step 5 Under the IP Address tab, click to select the option to **Obtain an IP address** automatically.

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#### Step 6 Click OK.



**Step 7** Click **OK** buttons to close each dialog.

#### NOTE:

You may need to restart your PC for these changes to take effect.

**Task Complete** 

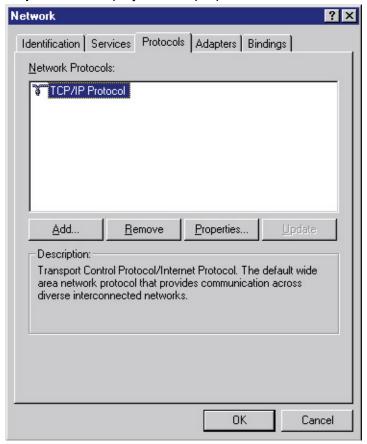
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#### Windows NT 4

**Step 1** On your desktop, right click on the **Network Neighborhood** icon.



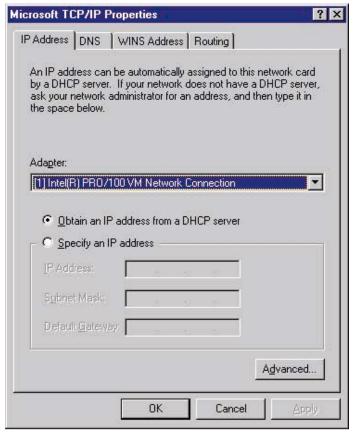
- **Step 2** The *Network* dialog should appear. Under the Protocols tab, from the network protocols installed, select **TCP/IP Protocol**.
- **Step 3** Click **Properties** to display TCP/IP properties.



- **Step 4** In the Microstate *TCP/IP Properties* dialog, select the **IP Address** tab.
- Step 5 Under the *IP Address* tab, click to select the option to **Obtain an IP address from a DHCP server**.

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#### Step 6 Click OK.



#### **Step 7** Click **OK** buttons to close each dialog.

#### NOTE:

You may need to restart your PC for these changes to take effect.

**Task Complete** 

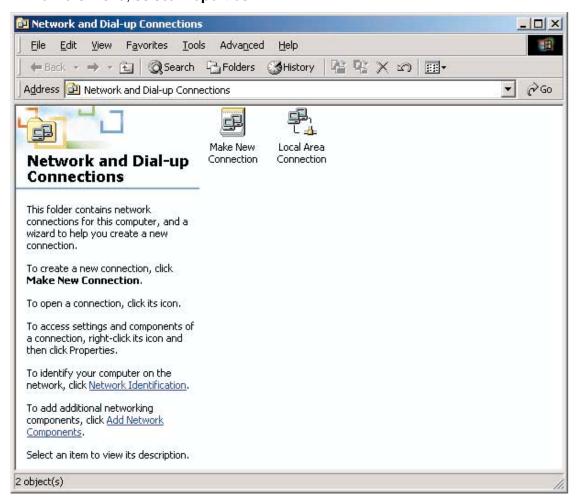
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#### Windows 2000

**Step 1** On your desktop, right click on the **My Network Places** icon.



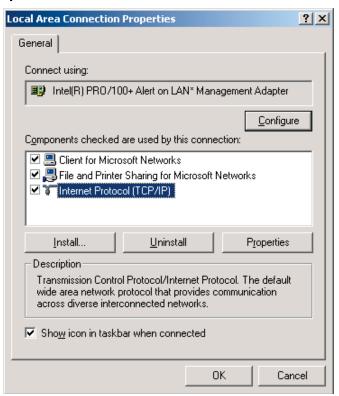
- Step 2 The Network and Dial-up Connections window should appear. Right click on the Local Area Connection icon.
- **Step 3** From the menu, select **Properties**.



**Step 4** The *Local Area Connection Properties* dialog should appear. From the list of components, select **Internet Protocol (TCP/IP)**.

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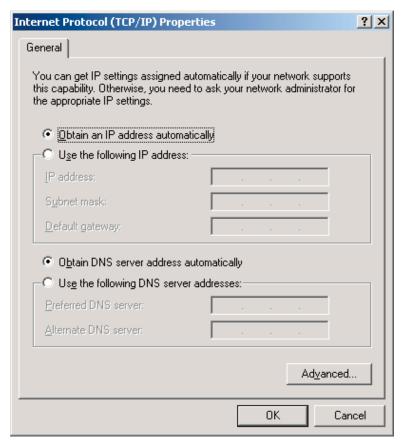
#### Step 5 Click Properties.



Step 6 The Internet Protocol (TCP/IP) Properties dialog should appear. Select Obtain an IP address automatically and Obtain DNS server address automatically.

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#### Step 7 Click OK.



**Step 8** Click **OK** buttons to close each dialog.

#### NOTE:

You may need to restart your PC for these changes to take effect.

**Task Complete** 

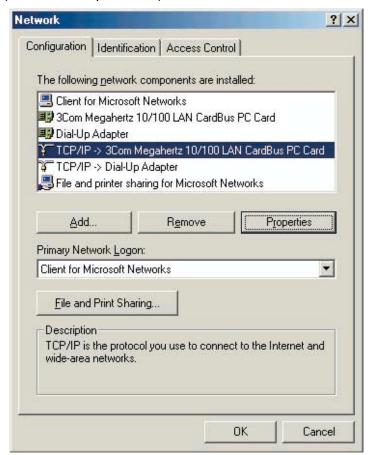
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#### Windows ME

- **Step 1** On your desktop, right click on the **Network Places** icon (shown below).
- **Step 2** From the displayed menu, select **Properties**.



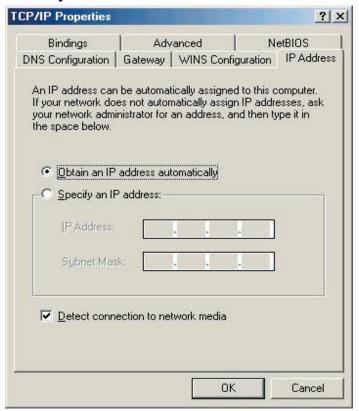
**Step 3** The *Network* dialog should appear. Under the *Configuration* tab, from the network components installed, select the **TCP/IP Protocol** associated with your network card (see the example below).



- **Step 4** Click **Properties** to display *TCP/IP properties*.
- **Step 5** In the *TCP/IP Properties* dialog, select the **IP Address** tab.

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Step 6 Under the *IP Address* tab, click to select the option to **Obtain an IP address** automatically.



- Step 7 Click OK.
- **Step 8** Click **OK** buttons to close each dialog.
  - NOTE:

You may need to restart your PC for these changes to take effect.

Task Complete

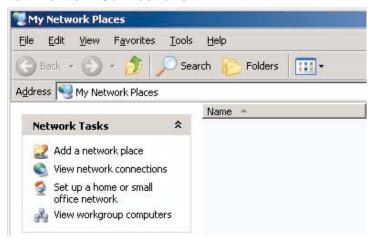
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#### Windows XP

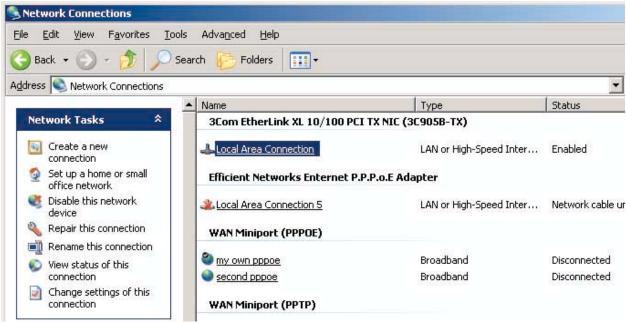
**Step 1** On your desktop, click on the **My Network Places** icon (shown below).



**Step 2** The *My Network Places* screen should appear. Under the *Network Tasks* menu, select **View Network Connections**.

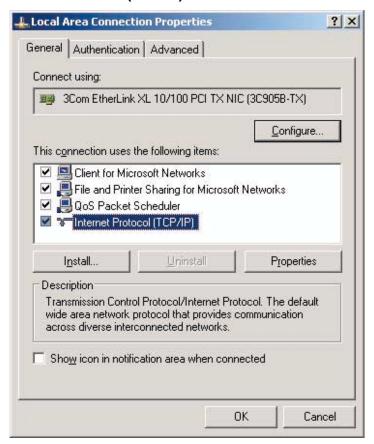


**Step 3** The *Network Connections* screen should appear. Click the **Local Area Connection** icon.



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**Step 4** The *Local Area Connection Properties* dialog should appear. From the list of items, select **Internet Protocol (TCP/IP)**.



- Step 5 Click Properties.
- **Step 6** Click **OK** buttons to close each dialog.
  - NOTE:

You may need to restart your PC for these changes to take effect.

**Task Complete** 

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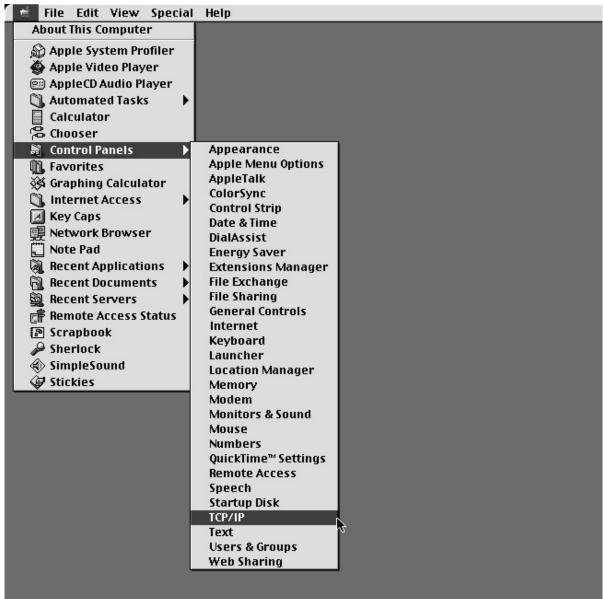
#### **Apple Macintosh**

To configure TCP/IP and DHCP on your Macintosh, please select your version of the Mac OS from the following list:

- Mac OS 9.x
- Mac OS X

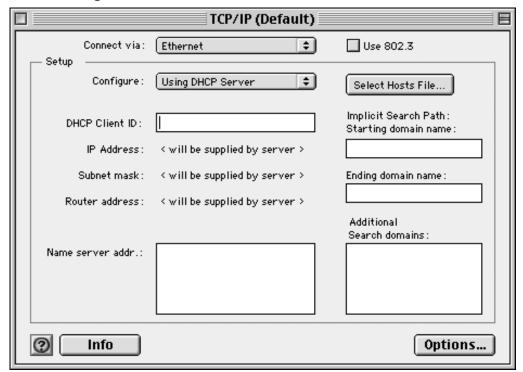
#### Mac OS 9.x

**Step 1** Under the Apple menu, select **Control Panels** and then **TCP/IP**.



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**Step 2** The *TCP/IP* control panel should appear. From the *Configure* pull-down menu, select: **Using DHCP Server**.



- **Step 3** Complete the fields shown with any information supplied by your service provider.
- **Step 4** Click on the **upper left square** in the menu bar to close the *TCP/IP* control panel.

**Task Complete** 

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#### Mac OS X

**Step 1** Under the Apple menu, select **System Preferences**.

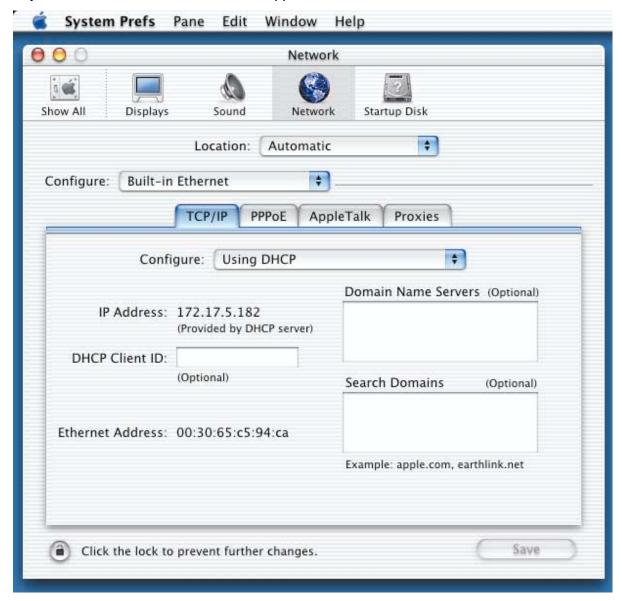


**Step 2** The System Preferences window should appear. Click to select the **Network** icon.



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**Step 3** The *Network* window should appear. Select the **TCP/IP** tab.



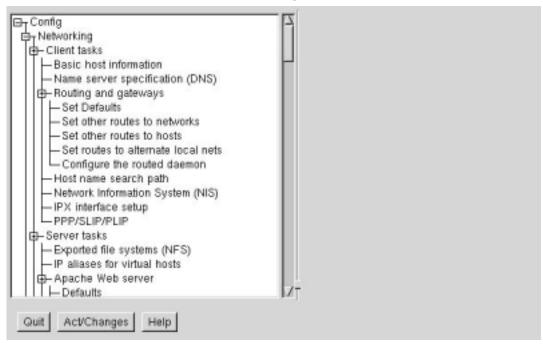
- **Step 4** From the *Configure* pull-down menu, select **Using DHCP**.
- **Step 5** Enter any information supplied by your service provider.
- **Step 6** Click **Save** button to save and exit the *Network* window.

**Task Complete** 

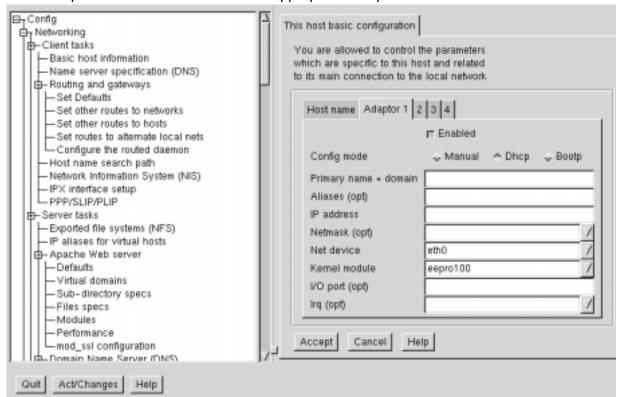
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#### Linux

**Step 1** From a terminal window, run **linuxconfig**.

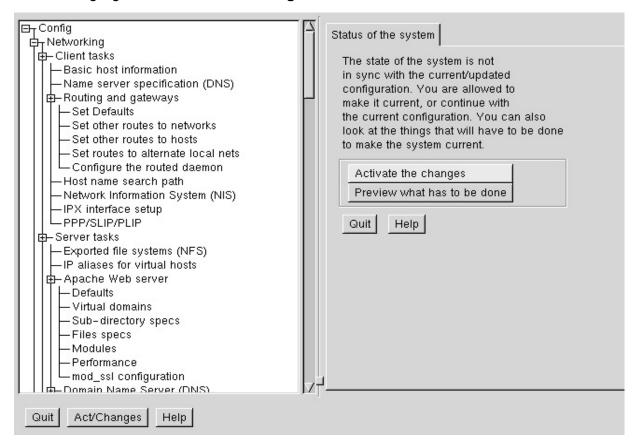


**Step 2** The *Config* dialog should appear. Enter any information specified by your service provider in the fields under the appropriate Adapter tab.



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- **Step 3** When settings are completed, Click **Accept**.
- **Step 4** To update the system status, ensure that the "*Activate the changes*" button is highlighted, then click **Act/Changes**.



**Task Complete** 

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### **Administration Login**

The following procedure provides the steps for connecting to the router through the Web Management Interface. If you prefer to connect via a console session, refer to the Technical Reference Guide, "Establishing a Connection" on page 3-33.

**Chapter 1: Installation** 

**Step 1** Using your web browser, enter the following default router address into the address field of your browser: http://192.168.254.254/. A login dialog will be displayed.



**Step 2** At the login prompt, enter the following default entries:

User Name: *superuser* Password: *admin* 

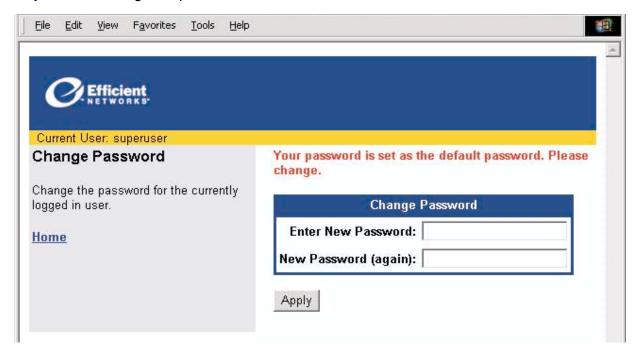
After you have logged into your router, a Change User Password screen (shown below) will be displayed, prompting you to change your password. The password is invalid by default for security purposes and must be changed to a unique password.

#### NOTE:

Passwords are case-sensitive and must be a minimum of 6 ASCII characters.

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**Step 3** To change the password,



- a. Enter the *new password* in the field provided.
- b. Re-enter the *new password* in the field provided.
- c. Click **Apply** to save the password change.

With the password change, you have written a new account password to the router and your current web-based connection will be invalid (it is still using the default password). You will again be prompted with a login dialog to re-authenticate your connection.

**Step 4** At the login prompt, enter the new account information as required.

The Router Information Page will be displayed; you can proceed with Easy Setup.

Task Complete

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### **CHAPTER 2**

### **EASY SETUP**

The Easy Setup screens are designed to provide an easy step-by-step configuration of the Wide Area Network (WAN) and Local Area Network (LAN). The information required for completing these forms is obtained from your service provider. A broader overview of the configuration parameters can be found in the Technical Reference Guide.

The following Easy Setup procedure assumes you have made the appropriate connections and have logged in to the router as illustrated in the Quick Start Guide. During the Easy Setup procedure, you will configure parameters that provide fundamental router operation. Once completed, you are provided links to learn more about or perform configuration of advanced router features. If you need additional information on using the Web Management Interface, refer to See "WEB Management Interface" on page 8-1 of the Technical Reference Guide.

If you prefer to configure the router using the Command Line Interface, refer to the Technical Reference Guide, Chapter 3, Installation and Setup.

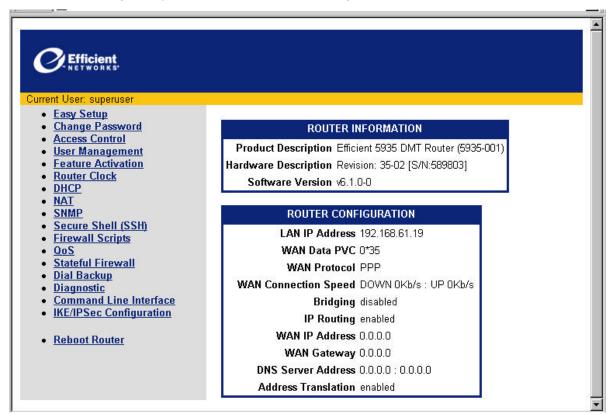
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### **Router Information Page**

The primary page in the Web User Interface is the Router Information page. This screen displays basic router information and configuration settings. It also provides links to other router setup and control forms. On the Router Information page, the following information is presented:

- Router Information Including the model number, software version number and options that have been enabled.
- Router Configuration Displays router configuration details such as LAN IP address, WAN data and voice PVC (ATM), WAN protocol and WAN network settings.

The following is a typical Router Information page:



To proceed with Easy Setup, click the Easy Setup link on the *Router Information* page.

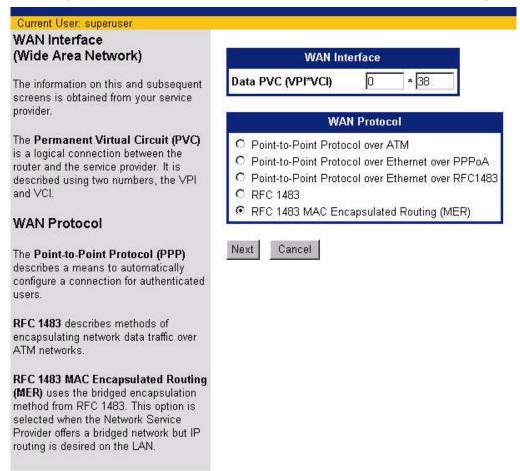
#### NOTE:

The Easy Setup procedure can be exited at any time during the configuration by clicking **Cancel** on the bottom of the configuration page. If the procedure is cancelled, no changes will be made and the WMI will return to the Router Information Page.

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### **Protocol Selection Page**

The Protocol Selection Page is the initial Easy Setup screen. This form is used to entering and review information about Wide Area Network (WAN) settings.



On the *Protocol Selection* page, begin the Easy Setup procedure by performing the following:

- Step 1 Enter the ATM Permanent Virtual Circuit (PVC) information: *VPI / VCI*.
- Step 2 Click the radio button to select the applicable WAN Protocol.
- Step 3 Click Next to continue.

**Task Complete** 

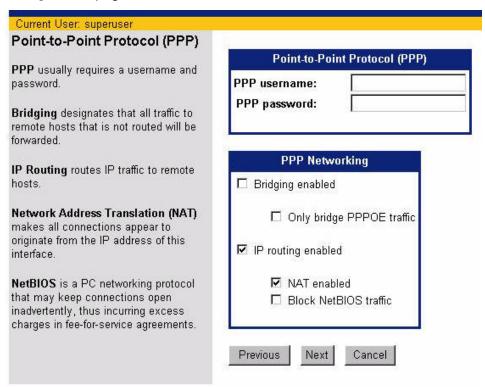
Efficient Networks<sup>®</sup> Page 2-3

Based on the selection in Step 2, proceed to the appropriate page:

- "Point-to-Point Protocol over ATM" at the bottom of this page.
- "Point-to-Point Protocol over Ethernet over PPPoA" on page 2-6
- "Point-to-Point over Ethernet over RFC 1483" on page 2-8
- "RFC 1483 Networking" on page 2-10
- "RFC 1483 MAC Encapsulated Routing" on page 2-12

#### Point-to-Point Protocol over ATM

Selection of Point-to-Point Protocol over ATM will display the following *PPP Configuration* page.



To continue the Easy Setup procedure with PPP over ATM, continue with the following steps:

**Step 1** Enter the PPP *User Name* and *Password* in the fields provided.

A PPP username and password are required for authentication when the connection is being established.

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- **Step 2** Click to select the following *PPP Networking* options:
  - Bridging Enabled Bridging will forward all traffic for remote hosts that is not routed (non-IP) to the WAN. If Bridging Enabled is selected:
    - Optional, click to select Only bridge PPPoE traffic. Proceed to Step 3.
       Selection of this option will allow only PPPoE traffic to be bridged, all other traffic will be dropped.
  - IP Routing Enabled IP Routing will route all IP packets for remote hosts to the WAN.

If IP Routing enabled is selected, click to select the following options:

- NAT Enabled Network Address Translation (NAT) allows multiple workstations on your LAN to share a single, public IP address. All outgoing traffic appears to originate from the router's IP address.
- Block Net BIOS Traffic NetBIOS is a PC networking protocol that can keep network connections open inadvertently. To avoid excess connection charges, such traffic should be blocked on any metered network service.
- Step 3 Click **Next** to proceed with Easy Setup, Dynamic Host Configuration Protocol configuration (see page 2-14).

Task Complete

Efficient Networks<sup>®</sup> Page 2-5

#### Point-to-Point Protocol over Ethernet over PPPoA

Selection of Point-to-Point Protocol over Ethernet over PPPoA will display the following *PPPoE Configuration* page.

Ethernet over PPPoA	PPPoE Setting
PPPoE requires a username and password.	Username: Password:
PPPoE Service Name requires a name. Default is * for any.	Service Name
PPPoE Timer requires a specific duration (in seconds) or the default permanent setting.	PPPoE Timer   permanen □ PPPoE only Filter
DDDaE anh. Filter is used to excell	PPPoA Setting
PPPoE only Filter is used to specify that only PPPoE traffic will be bridged.	Username:
PPPoA Setting is used for PPPoE over PPPoA.	Password:

To continue the Easy Setup procedure with PPPoE, continue with the following steps:

**Step 1** Enter the PPP *User Name* and *Password* in the field provided.

A PPP Username and password are required for authentication when the connection is being established.

**Step 2** Enter the PPPoE **Service Name** in the field provided.

PPPoE requires the domain name of your network service provider. Use \* as a default (for all services). Enter the domain name of your network service provider in the Service Name field.

Step 3 Enter the *timeout interval* (measured in seconds) into the *PPPoE Timer* field.

PPPoE Timer will set a timeout interval for periods of inactivity. After the number of seconds elapses, the PPP connection closes to limit timed connection charges from your service provider. The default entry of "permanent" will keep the PPP connection open constantly, with no timeout interval.

**Step 4** As required, click to select **PPPoE only Filter**.

This selection will filter all traffic on the bridge to allow PPPoE only. Check this box if you will only connect to your network service using PPPoE.

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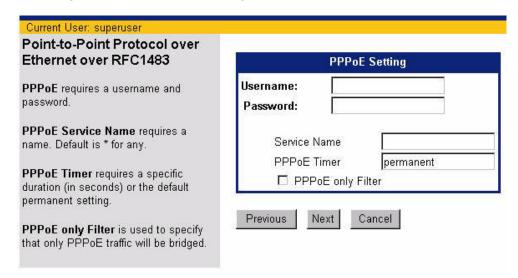
Step 5 Click **Next** to proceed with Easy Setup, Dynamic Host Configuration Protocol configuration (see page 2-14).

**Task Complete** 

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### Point-to-Point over Ethernet over RFC 1483

Selection of Point-to-Point Protocol over Ethernet over RFC 1483 will display the following *PPPoE Configuration* page.



To continue the Easy Setup procedure with PPPoE, continue with the following steps:

**Step 1** Enter the PPP **User Name** and **Password** in the fields provided.

A PPP Username and password are required for authentication when the connection is being established.

**Step 2** Enter the PPPoE **Service Name** in the field provided.

PPPoE requires the domain name of your network service provider. Use \* as a default (for all services). Enter the domain name of your network service provider in the Service Name field.

Step 3 Enter the *timeout interval* (measured in seconds) into the *PPPoE Timer* field.

PPPoE Timer will set a timeout interval for periods of inactivity. After the number of seconds elapses, the PPP connection closes to limit timed connection charges from your service provider. The default entry of "permanent" will keep the PPP connection open constantly, with no timeout interval.

Step 4 As required, click to select **PPPoE only Filter**.

This selection will filter all traffic on the bridge to allow PPPoE only. Check this box if you will only connect to your network service using PPPoE.

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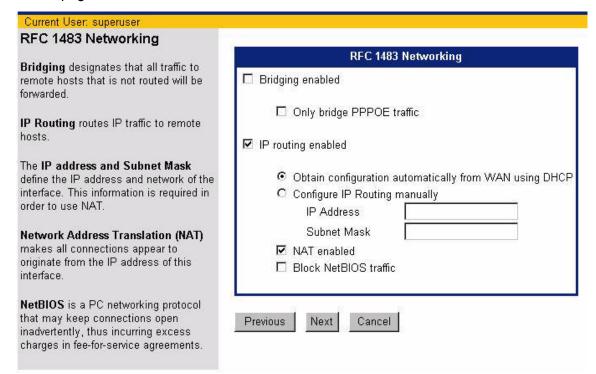
Step 5 Click **Next** to proceed with Easy Setup, Dynamic Host Configuration Protocol configuration (see page 2-14).

**Task Complete** 

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## **RFC 1483 Networking**

Selection of RFC 1483 will display the following *RFC 1483 Networking configuration* page.



To continue the Easy Setup procedure with RFC 1483, continue with the following steps:

#### **Step 1** Click to select *one* of the following.

- Bridging enabled
- IP routing enabled

If bridging is selected, all traffic to remote computers that is not routed will be bridged. Next, continue to Step 2.

If IP routing enabled was selected, an IP address and subnet mask must be obtained; proceed to Step 3.

#### NOTE:

If your Network Service Provider has not provided specifics for use in making these settings, select the following *IP Routing*, *Obtain configuration automatically from WAN*, and *NAT enabled*.

Step 2 Optional, click to select *Only bridge PPPoE traffic*. Proceed to Step 4.

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Selection of this option will allow only PPPoE traffic to be bridged, all other traffic will be dropped.

- **Step 3** Obtain an IP address, select from the two bulleted options below:
  - IP configuration automatically from a DHCP server on the WAN Using DHCP.
  - (1) Click the radio button to select this option.
  - Configure IP Routing manually. This procedure requires the following:
  - (1) Click the radio button to select this option.
  - (2) Enter a unique *IP Address* in the field provided.
  - (3) Enter a unique **Subnet Mask** in the field provided.

If IP routing enabled is selected, click to select the following options:

- NAT Enabled Network Address Translation (NAT) allows multiple
  workstations on your LAN to share a single, public IP address. All outgoing
  traffic appears to originate from the router's IP address.
- **Block Net BIOS Traffic** NetBIOS is a PC networking protocol that can keep network connections open inadvertently. To avoid excess connection charges, such traffic should be blocked on any metered network service.
- Step 4 Click **Next** to proceed with Easy Setup, Dynamic Host Configuration Protocol configuration (see page 2-14).

**Task Complete** 

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## **RFC 1483 MAC Encapsulated Routing**

Selection of RFC 1483 MAC Encapsulated Routing (MER) will display the following RFC 1483 MER Networking configuration page.

RFC 1483 MER Networking	Section of the sectio	
2-1-1-1	RFC 1483 MER Networking	
<b>Bridging</b> designates that all traffic to emote hosts that is not routed will be orwarded.	☐ Bridging enabled	
IP Routing routes IP traffic to remote hosts.	☐ Only bridge PPPOE traffic	
	✓ IP routing enabled	
The IP address and Subnet Mask define the IP address and network of the interface. This information is required in order to use NAT.  The Default Gateway is the IP address of the next-hop router.  Network Address Translation (NAT) makes all connections appear to originate from the IP address of this	Obtain configuration automatically from WAN using DHCF     Configure IP Routing manually	
nterface. NetBIOS is a PC networking protocol hat may keep connections open	Previous Next Cancel	

To continue the Easy Setup procedure with RFC 1483 MER, continue with the following steps:

#### **Step 1** Click to select one of the following.

- Bridging enabled
- IP routing enabled

If bridging is selected, all traffic to remote computers that is not routed will be bridged. Next, continue to Step 2.

If IP routing enabled was selected, an IP address and subnet mask must be obtained; proceed to Step 3.

#### NOTE:

If your Network Service Provider has not provided specifics for use in making these settings, select the following *IP Routing*, *Obtain configuration automatically from WAN*, and *NAT enabled*.

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- Step 2 Optional, click to select Only bridge PPPoE traffic. Proceed to Step 4.
  - Selection of this option will allow only PPPoE traffic to be bridged, all other traffic will be dropped.
- **Step 3** Obtain an IP address, select from the bulleted options below:
  - Obtain configuration automatically from WAN using DHCP
  - (1) Click the **radio button** to select this option.
  - Configure IP routing manually. This procedure requires the following:
  - (1) Click the **radio button** to select this option.
  - (2) Enter a unique *IP Address* in the field provided.
  - (3) Enter a unique **Subnet Mask** in the field provided.

If IP Routing enabled is selected, click to select the following options:

- NAT Enabled Network Address Translation (NAT) allows multiple
  workstations on your LAN to share a single, public IP address. All outgoing
  traffic appears to originate from the router's IP address.
- **Block Net BIOS Traffic** NetBIOS is a PC networking protocol that can keep network connections open inadvertently. To avoid excess connection charges, such traffic should be blocked on any metered network service.
- Step 4 Click **Next** to proceed with Easy Setup, Dynamic Host Configuration Protocol configuration (see page 2-14).

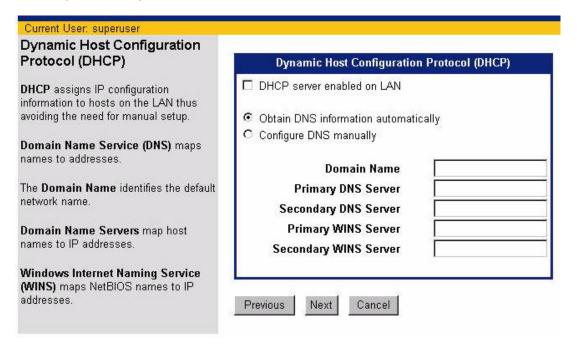
**Task Complete** 

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## **Dynamic Host Configuration Protocol**

The next step in Easy Setup is configuration of DHCP. DHCP dynamically assigns IP configuration information to PCs on the LAN, thus avoiding the need to set IP configurations for each PC manually. For more information on DHCP, see "DHCP (Dynamic Host Configuration Protocol)" on page 4-2.

This configuration form also provides for configuration of DNS (Domain Name Service). DNS maps host names to IP addresses. The Easy Setup *DHCP* Configuration page is shown below.



To continue the Easy Setup procedure by configuring DHCP, continue with the following steps:

**Step 1** Optional, click to select **DHCP server enabled on the LAN**.

Selecting this option will allow the DHCP server to dynamically assign IP address information to all LAN-side machines.

- Step 2 Configure Domain Name Service. Select one of the bulleted options
  - Obtain DNS information automatically

Selecting this option will enable the DNS on the router. The DNS server address will be learned when DHCP client requests are placed over the WAN link.

Configure DNS manually

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Selection of manual DNS configuration requires a minimum of one *DNS Server Address* and a *Domain Name*. This information should be provided by the Service Provided. Enter the DNS information as described below:

a. Enter the **Domain Name** in the field provided.

This sets the router's DNS domain name

b. Enter the *IP address* of the *Primary DNS Server* in the field provided.

This establishes where DNS requests will be sent.

c. Optional, enter the *IP address* of the *Secondary DNS Server* in the field provided.

This establishes where DNS requests will be sent if the primary DNS server is unavailable.

d. Enter the *IP address* of the *Primary WINS Server* in the field provided.

The Windows Internet Naming Service (WINS) maps NetBIOS names to IP addresses similar to DNS. This establishes where WINS requests will be sent.

e. Optional, enter the *IP address* of the *Secondary WINS Server* in the field provided.

This establishes where WINS requests will be sent if the primary server is unavailable.

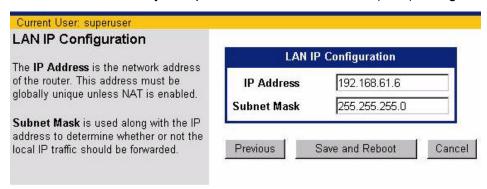
Step 3 Click **Next** to continue Easy Setup.

**Task Complete** 

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## **Local Area Network Configuration**

The final screen in Easy Setup is for Local Area Network (LAN) configuration.



To continue the Easy Setup procedure by configuring the LAN IP address, continue with the following steps:

**Step 1** Enter the *IP Address* in the field provided.

The IP address is the network address of your router. This address must be globally unique, unless NAT has been enabled.

Step 2 Enter the **Subnet Mask** in the field provided.

The subnet mask is used along with the IP address to determine if specific LAN IP traffic should be forwarded to the WAN.

Step 3 Click Save and Reboot.

Changes made within the Easy Setup procedure will be saved and made persistent across system reboot functions. The router will reboot with the new configuration settings.



Step 4 On completion of the reboot process, you will be required to login. If after 3 minutes, the Router Information Page is not displayed, click the link in the restart message to establish the WMI connection at the new IP address. The message is shown below.

Your router will restart at http://192.168.61.19/. If your browser can not reload automatically in 3 minutes, please click the link. Thanks for waiting...

Task Complete

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### **Additional Features**

Several additional features are available that provide custom system operation as well as advanced router functions. To learn more about how to configure any of these features, select from the list below.

- User Management The system supports role-based management of up to 15 users. Each user can have specified access and management privileges as described in "User Authentication" on page 5-2 of the Technical Reference Guide. User management through the Web Management Interface (WMI) is also illustrated in "User Management" on page 8-17. The number of user accounts can be increased through the optional Radius feature.
- Access Control The Access Control feature restricts administrative access and control of your router to a select group of hosts. For additional information and procedures, refer to "Controlling Remote Management" on page 5-15 in the Technical Reference Guide.
- DHCP This feature manages your IP address pool. For additional information, refer to the Technical Reference Guide, "DHCP (Dynamic Host Configuration Protocol)" on page 4-2 or to configure the feature via the WMI, "DCHP Configuration" on page 8-35.
- NAT Network Address Translation is used to translate addressing between the Local and Wide Area Networks. Three types of NAT are available. For more information, refer to the Technical Reference Guide, "Network Address Translation (NAT)" on page 4-17 or to configure this feature via the WMI, "NAT" on page 8-38.
- SNMP SNMP provides for the exchange of messages between a
  management client and a management agent. These messages can be used
  to gather system status information or to set operational parameters where
  supported. SNMP is discussed in the Technical Reference Guide on page 72, or can be configured through the WMI as described in "SNMP" on page 841.
- Router Clock Allows you to adjust the router clock. This can be performed via the WMI on the "Router Clock Page" on page 8-34.
- Feature Activation Optional system capabilities are available through the
  use of software "keys". These keys are entered in the system to enable a
  variety of system capabilities. To learn more about feature keys, "Key
  Enabled Features" on page 4-29 of the Technical Reference Guide, or see
  "Feature Activation" on page 8-26 for WMI procedures.
- Firewalls Two types of firewalls are available on the router, one an IP filtering Firewall is described in "IP Filtering" on page 5-23 of the Technical Reference Guide. Additionally, a key-enabled Stateful Firewall is available which provides a more robust, session-based firewall. The Stateful Firewall is described in the Technical Reference Guide, page 5-34.

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### **CHAPTER 3**

## FREQUENTLY ASKED QUESTIONS

#### Which cable do I use to connect a new LAN device to the router?

If you are connecting your LAN device to one of the Ethernet ports on your router, use a straight-through (red) cable.

The ports of the 5935 Ethernet switch will automatically sense whether the connection is to a PC, or to another hub or switch.

#### Can I connect the router to a 100Base-T hub?

Yes. Use either a straight through or a crossover cable. The router switch will autosense the connection and adjust accordingly.

#### What is the router password?

The router provides a role-based management solution with one default user account; the default settings for this account are: username **superuser** and password **admin**.

You will be required to change the default password when you connect to the router for the first time using these default parameters.

#### What security options do I have?

A number of security options are available both as standard and key enabled features. These features include local security to protect access to the router, data security that protects local and remote traffic, and network security that protects the integrity of the network machines. For more information on the security features of your router, refer to the Technical Reference Guide, Chapter 5, Security.

#### Can I have an FTP, Mail or Web server and use NAT?

Yes, but you need to configure your router appropriately using the NAT Setting screen or the Command Line Interface (CLI). By entering a remote system or addServer command, you can add FTP, Mail, NetMeeting or Web servers to your LAN. These can then be accessed from another LAN or the Internet while NAT is enabled.

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#### What is MER?

MER (MAC Encapsulated Routing) allows your router to perform routing on the LAN side and bridging on the WAN side. MER is needed only when your Network Service Provider doesn't support IP routing. MER adds NAT functionality, thereby providing greater security and more IP addresses for your LAN than what is provided by your NSP.

#### Why can't I get a response after entering a URL in my browser?

If you do not get a response, try pinging the IP address. If you get a response to pinging, then your Domain Name Service (DNS) is probably failing. You should contact your NSP for DNS assistance. If you do not get a response, then try pinging the WAN Gateway address (of your NSP) to confirm that your router can connect with the NSP.

If pinging fails, check the router's lights. The WAN lights on the router front should be green. Also check your cable connections. If everything appears correct, check your IP configuration and ensure that the gateway and LAN IP addresses match.

# How can I connect my modem for dial backup if the connector on my dialup modem doesn't match the console port on the router?

You need the Dial Backup Cable Kit (part number 120-0501-001), available from the Efficient Networks web site at the following address: <a href="http://www.efficient.com">http://www.efficient.com</a>

#### My modem is not a V.90. Can I use it for dial backup?

Yes, you can use a non-V.90 modem with your router for dial backup. Be sure to use the correct initialization string for your modem (consult your modem documentation).

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## **CHAPTER 4**

# **PRODUCT SPECIFICATIONS**

## **Front Panel**



Figure 4-1: 5935 Business Gateway Front Panel

**Table 4-1: Front Panel Light Indications** 

Light	Color	Indications
Power	Green Off	Power is ON Power is OFF
Test	Yellow: Yellow flashing: Green: (2 sec blink) Off:	Running Power On Self Test Self Test Failure Self Test successful (heartbeat) Router is shut down
WAN	Yellow: Yellow flashing: Green: Off:	Establishing DSL modem link Establishing DSL throughput DSL modem link successful DSL modem link is shut down
LAN	Green flashing: Green: Off:	Data traffic detected LAN stauts - OK LAN status - Not OK

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## **Back Panel**



Figure 4-2: 5935 Router Back Panel

Table 4-2: 5935 Back Panel Port Functions

Connection	Function
Power	Uses a 12V DC/AC power adapter.
Ethernet Ports	Eight Ethernet T-100 switch ports (8-pin, RJ-45)
Management Port	This 8-pin, RJ-45 port provides RS232 connectivity for console connections or a dial backup analog modem connection.
DSL/WAN Port	A 6-pin RJ-11 port connects the DSL.

## **Hardware Specifications**

#### **Physical Specifications**

- Dimensions:11.75W x 6D x 2.25H inches
- 29.8W x 15.2D x 5.7H cm
- Weight:1.5 lbs.
- .68 Kg.

#### **Operational Environment**

- Temperature:40°F to 105°F
- 5°C to 40°C
- Humidity:20% to 80% non-condensing

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#### Power Requirements

- AC Voltage:100 to 120V AC or 220 to 240V AC
- Frequency:50/60 Hz
- Consumption:10W maximum

#### Processor

- Motorola<sup>®</sup> MPC855T
- 8 MB DRAM, 4 MB Flash Memory
- Motorola<sup>®</sup> MPC180 Encryption Processor

#### LAN Interface

- Built-in eight port Ethernet switch with RJ-45 connectors
- Green/Amber LEDs
- LAN speed of 10 or 100 Mbps, full or half duplex, with auto-sense switch

#### WAN Interface

- One Digital Subscriber Line interface as follows:
- ADSL, Annex B
- RJ-11 with 2-3 pinout (center pair)

#### Serial Interface

One RS-232 asynchronous console or external modem port (RJ-45)

#### Agency Approvals

- CE Mark
- TUV
- Safety:UL 1950, CSA 22.2, EN 60950
- Emissions:FCC Part 15 Class B, EN55022
- Immunity:EN50082-1, EN55024

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## **Software Specifications**

#### Bridging

- Transparent bridging including Spanning Tree protocol (IEEE 802.1D)
- · Bridge filters

#### Routing

- TCP/IP with RIP1 (RFC 1058), RIP1 compatible and RIP2 (RFC 1389) or static routing on the LAN or WAN
- Novell<sup>®</sup> IPX with RIP/SAP (RFC 1552)
- DHCP client (RFC 2132)
- DHCP server Automatic assignment of IP address, mask, default gateway and DNS server addresses to workstations (RFC 2131, 2132)
- DHCP relay agent (RFC 1542)
- DNS relay
- Multiple subnets on LAN
- Virtual routing
- Virtual Router Redundancy Protocol (RFC 2338)

#### **Configuration Management**

- Easy Setup web user interface
- Microsoft<sup>®</sup> Windows configuration management via SNMP
- TFTP download/upload of new software and configuration files
- Performance monitor
- Dynamic event and history logging
- Administration through HTTP, SNMP, Telnet or VT100 terminal
- Network boot uses the BootP server (RFC 2131, RFC 2132)

## Differentiated Services - Quality of Service provisioning<sup>1</sup>

- Weighted Fair Queuing (WFQ)
- Differentiated Services (DiffServ)

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#### Dial Backup

- Failover to external V.90 or ISDN modem via console port
- Web Management Interface
- User selectable fail/restore criteria
- Optional modem connector (DB9 or DB25)
- Supports L2TP and IPSec tunnel failover

#### Asynchronous Transfer Mode (ATM)

- Encapsulation (IP, Bridging, and Bridge Encapsulated Routing) (RFC 1483)
- PPP over ATM (LLC and VC multiplexing) (RFC 2364)
- PPP over Ethernet
- Classical IP (RFC 1577)
- AAL5 for data
- Multiple Virtual Circuits (VCs)
- Virtual Circuit (VC) traffic shaping (UBR, VBR, CBR)
- L610 OAM F5 loopback

#### IP Address Translation

- Network renumbering (RFC 1631)
- Network Address Translation (NAT/PAT)
- LAN servers supported with NAT
- Support for NAT inside an IPSec tunnel

#### **Protocol Conformance Testing**

- RFC 1483 (Bay Networks<sup>™</sup>, Cabletron<sup>™</sup>, Cisco<sup>™</sup>, RedBack<sup>™</sup>)
- PPP over ATM (Cisco, Escalate<sup>™</sup>, RedBack) (RFC 2364)

#### PPP (RFC 1661)

- Data compression of up to 4:1 (STAC™ LZS) (RFC 1974)
- Van Jacobsen header compression (RFC 1144)
- Spoofing and filtering (IP-RIP, IPX-RIP, SAP, Watchdog, serialization)
- Automatic IP and DNS assignment (RFC 1877)
- PPP over Ethernet (RFC 2516)

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#### Security

- Role-based management
- User authentication (PAP/CHAP) with PPP (RFC 1334, RFC 1994)
- Password control for Configuration Manager
- SNMP password and community name reassignment
- HTTP/Syslog/SNMP/Telnet port reassignment, access control list
- Optional VPN software (L2TP, IPSec, IKE, DES, 3DES)
- Firewall (IP filtering)
- Stateful Firewall<sup>1</sup>
- Secure Management Communications IPsec and SSH
- Radius Server support
- VPN Hardware Acceleration support<sup>1</sup>

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<sup>&</sup>lt;sup>1</sup> Optional, Key-Enabled feature

## **APPENDIX A**

# **Support**

For specific product support, contact the organization that provided or sold the equipment to you. If you need to contact your Network Service Provider for technical support, please have the following information ready:

- Router model number (on the bottom of the unit)
- Router software version. If you are unsure about your router's software version, it can be identified by one of the following methods:
  - To display on the command line, enter: ver
  - To display via the Web Management Interface, go to the Router Information Page (click Home)
- Web User Interface
- · Date of purchase
- OS Type (e.g. Windows 95, 98, 2000, NT, MacOS, or Unix)
- A detailed description of the problem

**End of Document** 

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